

A decorative L-shaped graphic with a purple top bar and an orange right bar.

CONNECTING PEOPLE AND PLACES

A decorative L-shaped graphic with a purple top bar and an orange right bar.

CTBUH 2025 / FROM THE GROUND UP
INTERNATIONAL CONFERENCE
Toronto, Canada / 06-09 October

MOVE BEYOND



Our mission:
to deliver
sustainable
innovations
for urban
mobility

50 Hudson Yards, New York. 103 elevators incl. 22 TWIN systems, 4 escalators

We are moved by what moves people. By what moves the world. In ever-growing cities. We provide better access. And new means of mobility. With clear solutions for increasingly complex infrastructures. We define service by always putting our knowledge to our customers' advantage. We are dedicated to doing better. Day by day. This is who we are. This is TK Elevator.

TK Elevator is one of the world's leading providers of elevator and escalator technology as well as manufacturer-independent maintenance. We engineer, produce, install, service and modernize state-of-the-art passenger and freight elevators, escalators, moving walkways, passenger boarding bridges and chair and platform lifts, covering the entire product lifecycle from new installation to service and modernization.

Building on our German engineering heritage, we are an innovation leader for the digital age, leveraging IoT technologies to better serve rapidly urbanizing societies with a focus on improving product safety and efficiency.

TK Elevator worldwide

Customers in **>100** countries

~50,000 employees

~25,000 service technicians

Sales of **~€9.3bn** in 2023/24

>1.4m units under maintenance

~1,000 locations worldwide



TWIN. Two independent cabins in one shaft

Increasing transport capacity in an existing building is often a key requirement for modernizations and full replacements. TK Elevator's one-of-a-kind TWIN offers the maximum there is to gain, by adding a second cabin that moves independently in the shaft.

The TWIN® elevator system has two cabins operating safely and independently in a single elevator shaft – one above the other. An innovative solution for new and existing buildings of up to 825 ft (250 m) with increased traffic requirements. It is ideal for buildings with common areas on multiple levels, such as hotels, offices, hospitals and educational institutions, and therefore a suitable approach when converting to mixed-use concepts.

Learn more about TWIN



Digital brochure



20 Years of TWIN



Product video

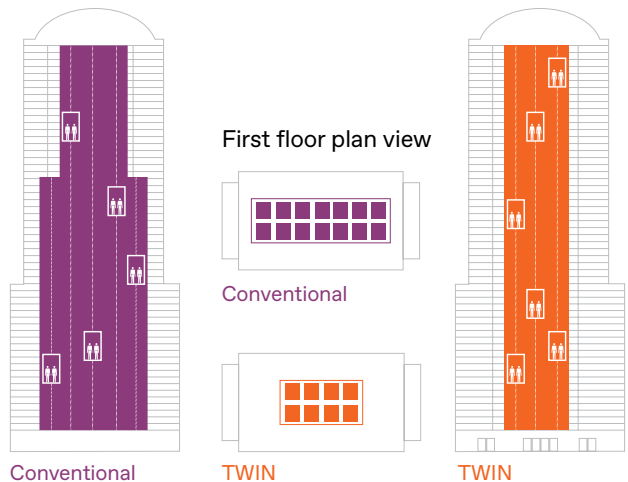


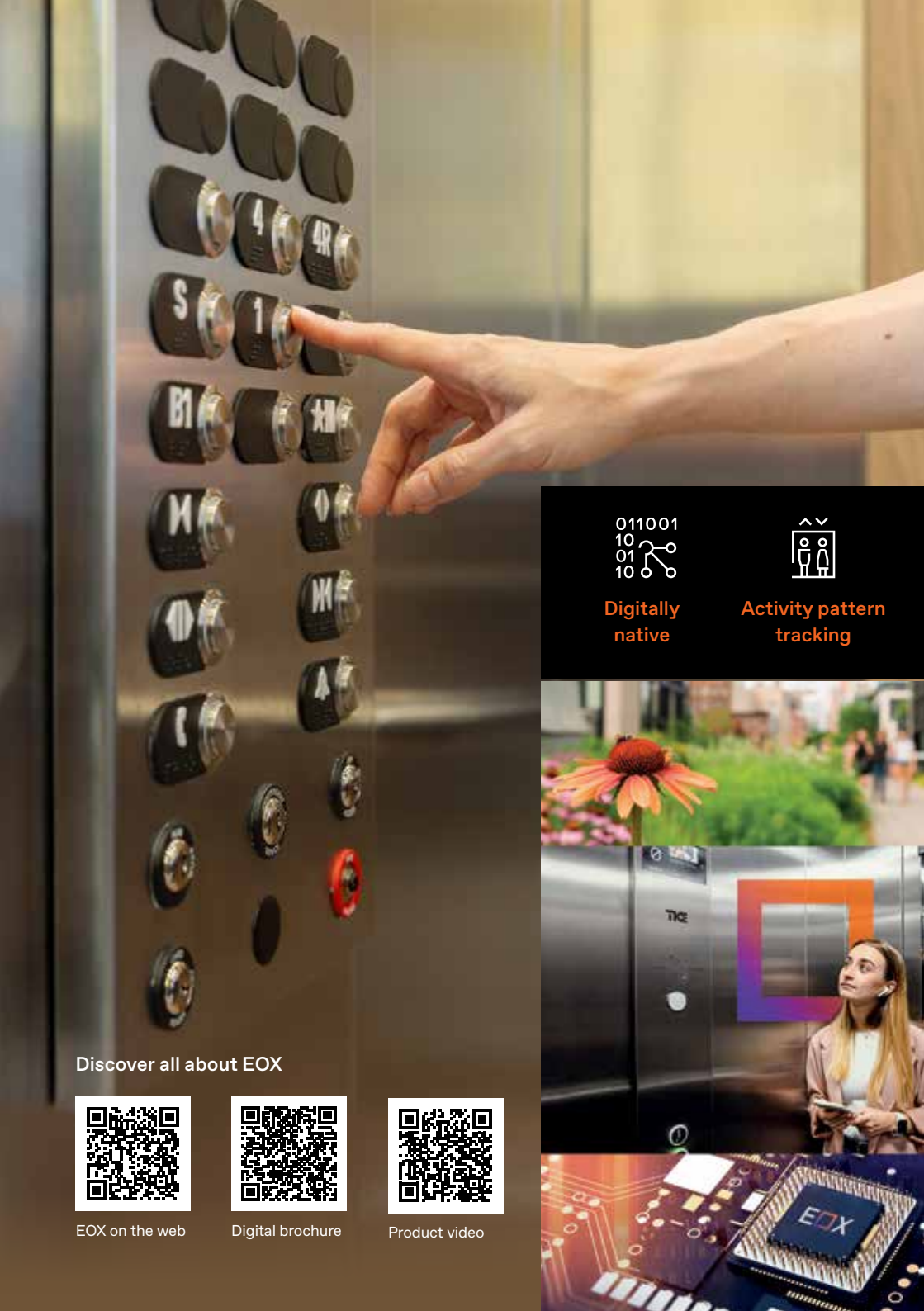


Tour Trinity, Paris. 21 elevators incl. 8 TWINS, 2 escalators

- Our breakthrough TWIN passenger elevator system features two cabins, operating independently in the same shaft, increasing usable building space.
- Intelligent Destination Selection Control (DSC) gauges traffic demand and groups riders based on destination for increased efficiency.
- Whether used in new buildings or as part of a modernization project, TWIN can transport up to 40% more passengers.

Higher handling capacity, smaller elevator core





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Digitally
native



Activity pattern
tracking

Discover all about EOX



EOX on the web



Digital brochure



Product video





Smooth
ride



Shortened
lead times



Safety
first



Cost
efficient



Regenerative
drive

EOX. Moving you beyond your everyday elevator

EOX is TK Elevator's new everyday elevator that keeps your buildings in motion. With a simplified, efficient delivery and installation process, EOX delivers the kind of quality you have come to expect from us tailored to your building's specific requirements. Backed by German engineering and North American assembly, EOX is uniquely designed to meet the demands of 2 to 20 stop buildings. From specifying to installation to support, EOX has been designed to improve customer experience through increased uptime and extended product lifespan.

EOX is energy efficient and digitally connected. For that, TK Elevator has collaborated with two leading players in cloud computing and high performance hardware, Microsoft® and NVIDIA®. This smarter technology, allows low-to mid-rise buildings to rely on TK Elevator for an Elevated Operating Experience.

Customization, Safety and Convenience



If an airport makes a city, country or continent's first impression, it needs to be a great one. We are focused on improving that critical first impression, ensuring passengers, airport operators and airlines experience the most efficient, stress-free arrivals and departures imaginable.

A world-class airport is more than the sum of its moving parts. Our advanced airport solutions add up to a smooth and swift passenger experience that surpasses expectations. We're committed to delivering intelligent solutions that elevate airport performance and drive industry innovation.

And as airports evolve, so do the technologies that power them. The next step?

A digital transformation that redefines how gates operate, connect, and perform.

Pioneering the Future of Intelligent Gate Operations

The digital revolution is transforming today's airport operations. Our unique digital solutions portfolio is a suite of interconnected services and experiences for advancing the art and science of connecting people at airports.

Using the portfolio will optimize airport operations to drive new efficiencies and increase performance. Based on our extensive product knowledge, first-hand maintenance and operations experience, and truly global approach, we offer the most comprehensive digital portfolio around gate operations.

The result: a complete ecosystem for making airports smarter, so they function better for everyone who moves and works in them.



More on Airport
Solutions



More on Digital
Solutions



Digital solutions
brochure





Digital solutions. Knowledge is power and potential

More on digital solutions



Digital brochure



MAX video

Our unique digital solutions portfolio is a suite of interconnected services and experiences for advancing the art and science of moving people. With our services and products created around our MAX IoT platform and our AGILE passenger experience products, we are leading the elevator industry in creating an ecosystem of vertical transportation products for making buildings and cities smarter, so they function better for everyone who lives and works in them.



MAX. Optimize your building operations with MAX

Technology keeps us moving faster, but data keeps us moving smarter. Our industry-first, cloud-based IoT platform MAX offers a suite of intelligent, data-driven solutions that make entire buildings – and building portfolios – run better. MAX collects real-time status data on your assets and provides recommended actions in a wide variety of service applications. Whether in residential buildings, shopping facilities, office buildings, hospitals, commercial buildings or hotels, MAX ensures significantly higher availability and performance.

AGILE. Make every ride an experience

The future of urban mobility is about more than efficiency. AGILE begins a new era of optimization and personalization, which enhances end-to-end user journeys. It sets new standards for sustainable urban mobility through in-building transportation systems. TK Elevator has developed a product family of state-of-the-art solutions for smart buildings and more efficient elevator systems. AGILE optimizes the performance of elevators. In addition, AGILE offers added comfort and safety as well as a wide range of infotainment options, making every elevator ride an experience.

API. Integrate your elevator ecosystem with our APIs

Our customized Application Programming Interfaces (APIs) provide ultimate flexibility in the use of data for building automation. Link the data you want from your TK Elevator installations to other systems such as service robots or third-party software solutions. Use them to design individual workflows in your ecosystem to increase building safety and efficiency and optimize mobility.



Gran Via, Vigo, Spain

Mobility designed with people in mind



Montjuïc, Barcelona, Spain



Vitoria-Gasteiz, Spain



Metro Rome, Italy

In public urban environments, escalators and moving walks are much more than a clever means of transport. They connect people and places to ensure accessibility for all – to and from historic city centers, public infrastructure and cultural sites. At TK Elevator, we are proud to have contributed our expertise and products to many outstanding projects in Europe and around the world.



Zeche Zollverein, Essen, Germany



Jungfrauoch @ 3.454 m, Switzerland

More on TKE escalators and moving walks



Universal Service by TK Elevator

Global multi-brand expertise, locally available



Our Service in Canada



Our Service in the US



Global TKE service brochure



With the concept of Universal Service TK Elevator moves maintenance from reactive to proactive. Extending the life of your lift or escalator, moving people safely and efficiently. Our customers can rely on us to respond to any problem with reliable success – for any brand, any place, any time.

Any brand

The promise of manufacturer-independent service is a common one. What sets TK Elevator apart is that we have institutionalized multi-brand maintenance over more than 25 years. Our global internal competence network – International Technical Services (ITS) – guarantees that our regional branches and service engineers are always 100% capable of fully servicing any brand of elevator or escalator – just as if it were a TK Elevator product.

Any place

Competence and proximity are determining factors when elevator and escalator owners choose their service company. TK Elevator's country networks are comprised of regionally placed branches and locally-rooted technicians. For many of our customers this factor is crucial: being able to rely on a familiar face who knows your area inside out and is there to help you.

Any time

We're available whenever you need us – when required, even 24/7. What's more: by defining service as a continuous mobility partnership between maintenance company and customer, we jointly plan to avoid costly interruptions and extend the operating life of your elevator, escalator or moving walk.



Find out why TKE can service any brand

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