thyssenkrupp

Press Release

Elevator Technology

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From October 1st, 2018: thyssenkrupp to offer lifetime warranty for stairlifts

- Lifetime warranty for stairlifts purchased from October 1st, 2018
- All of thyssenkrupp's custom-built stairlift models are included in the offer
- The company builds on 200 years of tradition and proven German engineering expertise

Neuss, September 26th, 2018 – thyssenkrupp wants people to be able to live comfortably and conveniently within their own four walls well into old age. For over 40 years, the company's customized home mobility solutions have been enabling people across the world to do just that. And from October 1, 2018 onwards, thyssenkrupp will go one step further and offer a lifetime warranty on all its stairlifts. This was announced by thyssenkrupp at this year's REHACARE trade fair. "As a leader in mobility innovations, we give this promise of quality with full confidence," says Dirk Marschall, CEO thyssenkrupp Home Solutions. "We firmly believe in the German engineering expertise behind our custom-built stairlifts, so much so that we guarantee them to our clients on a lifetime basis. Our offer of *Engineering you can trust. for life. Now with Lifetime Warranty!* puts this in a nutshell."

The recent thyssenkrupp study "Housing for the elderly" – conducted in Germany – reveals: two thirds of all people over the age of 65 live in a home in which they face mobility and accessibility problems. The figures are also an indicator for other countries with similar demographics. Dating back to over 200 years of proven *Made in Germany* engineering expertise, thyssenkrupp offers people who are affected by accessibility issues numerous mobility solutions for barrier-free living in their own homes. These include stairlifts, platform lifts and home lifts. The German government also offers grants for accessibility conversions through the Care Support Act (Pflegestärkungsgesetz, PSG), which may amount to EUR 8,000 for married couples if certain conditions are met.

Highest safety and quality standards

thyssenkrupp stairlifts meet the highest safety and security standards. The patented Advanced Swiveling and Levelling (ASL) technology, integrated in the Flow II model for curved stairs, ensures the most comfortable and secure seating position during the ride. The Flow II and Levant models are also equipped with the "obstruction-stop" feature, which stops the stairlift automatically if obstacles on the staircase are identified. Delivery and installation are carried out after a short production period and only take a few hours, without requiring any major renovation measures.



Press images are available for download <u>here</u>.

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About us:

thyssenkrupp Elevator

thyssenkrupp Elevator brings together the Group's global activities in passenger transportation systems. With sales of €7.7 billion in fiscal 2016/2017 and customers in 150 countries, thyssenkrupp Elevator built its position as one of the world's leading elevator companies from scratch in a mere 40 years' time applying thyssenkrupp unique engineering capabilities. With more than 50,000 highly skilled employees, the company offers smart and innovative products and services designed to meet customers' individual requirements. The portfolio includes passenger and freight elevators, escalators and moving walks, passenger boarding bridges, stair and platform lifts as well as tailored service solutions for all products. Over 1,000 locations around the world provide an extensive sales and service network to guarantee closeness to customers.

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thyssenkrupp is a diversified industrial group with a growing share of capital goods and service businesses and traditional strengths in materials. Over 158,000 employees in 79 countries work with passion and technological know-how to develop high-quality products and intelligent industrial processes and services for sustainable progress. Their skills and commitment are the basis of our success. In fiscal year 2016/2017 thyssenkrupp generated sales of €41.5 billion.

Together with our customers we develop competitive solutions for current and future challenges in their respective industries. With our engineering expertise we enable our customers to gain an edge in the global market and manufacture innovative products in a cost- and resource-friendly way. Our technologies and innovations are the key to meeting diverse customer and market requirements around the world, growing on the markets of the future, and generating strong and stable earnings, cash flows and value growth.

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