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## Press Release

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### thyssenkrupp Elevator sets up its first central spare parts warehouse in India

- The perfectly located warehouse in Chakan, Pune will cater to both domestic and neighboring markets including Bangladesh, Nepal and Sri Lanka
- New central warehouse will support field requirements including imports and inventory control
- As part of group's global spare parts business excellence initiative, additional central storage points worldwide will be launched across different continents

thyssenkrupp Elevator has just launched its first central spare parts warehouse in Pune, India. The new-state-of-the art warehouse will further improve services for customers operating in domestic and neighboring country's market.

"As a single management and storage point, Indian Technological Warehouse in Chakan, Pune aims at maintaining total availability of all spare parts for their operators, optimizing their logistics through analysis and processing of data collected in real time. The warehouse operations will later be integrated with ERP Warehouse Management model for optimized inventory management and logistics processes", said Mr. Manish Mehan, CEO, thyssenkrupp Elevator (India).

### Enabling round-the-clock availability of elevator spare parts in South-East Asia

The urban mobility multinational thus provides a simple and effective solution to minimize downtimes of defunct elevators by ensuring round-the-clock availability of spare parts and distributing them just in time to its service technicians. As a result, there is a 10% saving per year in the number of trips made by technicians to pick up components at their local office between jobs. In addition, there will be a 20% optimization in waiting time for the customer until the elevator is put back into service – simply because technicians will have the spare part at their disposal immediately.

With a total surface area of 10,000 sq feet, the new warehouse in Pune holds up to over 5000 different parts and components for maintenance service. In addition, it has the capacity to handle more than 10,000 orders per year.

### Sustainability a key priority

"With this new project thyssenkrupp aims to reduce the environmental impact and promote a more sustainable supply chain. thyssenkrupp Elevator promotes interoperability and

efficiency by eliminating an unnecessary number of journeys for the shipment of components”, concluded Mr. Mehan.

Images are available for download [here](#) (please credit thyssenkrupp Elevator).

#### About us:

##### thyssenkrupp Elevator

thyssenkrupp Elevator brings together the Group's global activities in passenger transportation systems. With sales of €8.0 billion in fiscal 2018/2019 and customers in over 100 countries, thyssenkrupp Elevator built its position as one of the world's leading elevator companies from scratch in a mere 40 years' time applying thyssenkrupp unique engineering capabilities. With more than 50,000 highly skilled employees, the company offers smart and innovative products and services designed to meet customers' individual requirements. The portfolio includes passenger and freight elevators, escalators and moving walks, passenger boarding bridges, stair and platform lifts as well as tailored service solutions for all products. Over 1,000 locations around the world provide an extensive sales and service network to guarantee closeness to customers.

##### thyssenkrupp

thyssenkrupp is a technology group with strengths in materials. Over 162,000 employees in 78 countries work with passion and technological know-how to develop high-quality products and intelligent industrial processes and services for sustainable progress. Their skills and commitment are the basis of our success. In fiscal year 2018/2019 thyssenkrupp generated sales of €42.0 billion. Together with our customers we develop competitive solutions for future challenges in their respective industries. With our engineering expertise we enable our customers to gain an edge in the global market and manufacture innovative products in a cost- and resource-friendly way. Our technologies and innovations are the key to meeting diverse customer and market requirements around the world, growing on the markets of the future, and generating stable earnings, cash flows and value growth.

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