thyssenkrupp

TK Elevator

Press Release

TK Elevator ensures maximum mobility at University of Seville

- Customer values the company's innovative potential.
- Cloud-based MAX minimizes downtimes and allows for proactive action.
- The University of Seville enjoys an improved service quality and greater information transparency.

TK Elevator announces its latest success in urban mobility: the company has won contract to provide maintenance services for 213 mobility units at the renowned University of Seville in Spain. Since the first of June 2020, thyssenkrupp Elevator maintains 161 elevators, among them thyssenkrupp Elevator units as well as third-party units. Furthermore, the contract includes the maintenance of 22 small freight elevators, 8 platforms, and 22 chairlifts. thyssenkrupp Elevator won contract thanks to its innovative services that reduce elevator downtimes to a minimum - MAX, the cloud-based digital solution that allows for predictive services.

"We are delighted to collaborate with a traditional institution like the University of Seville by offering our first-class services and our advanced technology MAX. Especially traditional institutions like the University of Seville deserve to get the best services in the market for their indoor mobility systems by keeping them operating smoothly," states Peter Walker, CEO of TK Elevator.

Pedro Martín, CEO Spain, Portugal and Africa at thyssenkrupp Elevator, indicates: "As urban life is continuously changing, mobility models also will continue to evolve. In this context, we contribute to that change by introducing game-changing features for the elevator industry. We ensure our customers' trust through quality, safety, and the personalisation of our solutions. We are proud that a renowned institution like the University of Seville relies on our capabilities when it comes to securing on-site mobility."

The University of Seville perfectly combines future-oriented technology like the maintenance system of its mobility solutions with tradition and architectural highlights like the university's main building. Known as the "Old Tobacco Factory", the building stems from the 18th century when the whole site had been a production facility for tobacco.

"By offering genuine innovation, thyssenkrupp Elevator provides added value. Its predictive maintenance service enables constant monitoring of all elevators connected to MAX, predicting faults and therefore ensuring an overall excellent service," a member of the Maintenance Service at the University of Seville states.

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With MAX, the elevators' functions are continuously and accurately monitored. The real-time data collected by sensors in the elevators are sent to the Azure platform where they are analyzed by a learning system using Artificial Intelligence. The benefit for the customer lies in a system that can anticipate which technical components need to be serviced or replaced even before any failure occurs. This can lead to a reduction of downtimes up to 50 percent.

Another major advantage for customers is the new portal with its personalised panel that is accessible from any device. Herewith, the equipment's state can be checked in real time from anywhere.

Press images can be downloaded here. (Credits: University of Seville)

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About us:

thyssenkrupp Elevator

With customers in over 100 countries served by 50,000 employees, thyssenkrupp Elevator achieved sales of around €8 billion in the fiscal year 2019/2020. Over 1,000 locations around the world provide an extensive network that guarantees closeness to customers. After building its position as one of the world's leading elevator companies in a mere 40 years' time, thyssenkrupp Elevator became an independent company in August 2020. The company's most important business line is its service business, with approximately 1.4 million units under maintenance and over 24,000 service technicians globally. The product portfolio covers commodity elevators for residential and commercial buildings to cutting-edge, highly customized solutions for state-of-the-art. In addition, it also consists of escalators and moving walks, passenger boarding bridges, stair and platform lifts, as well as tailored service solutions such as MAX, the industry's first cloud-based digitally enhanced maintenance solution – thus covering a broad spectrum of urban mobility.