MAX LEADS THE MAINTENANCE REVOLUTION

Every day, more than a billion people use vertical transport in buildings and make billions of individual elevator and escalator journeys. Rapid global urbanization means that this number will only keep increasing, so elevator and escalator reliability is essential to keeping our densely populated cities running efficiently.

MAX has been created to move people smoothly in our fast-paced urban environment by leveraging the Internet of Things (IoT) and building artificial intelligence into our services.

Bringing service to a whole new level

MAX connects your elevators and escalators to the cloud, where operational data is analyzed to detect issues and digitally assist technicians for faster troubleshooting.

By working proactively, MAX solves problems faster, while predictive maintenance recommendations prevent breakdowns, significantly reducing downtime and enabling maintenance to be conveniently scheduled.

CONTACT US

TK Elevator Asia Pacific
7/f, Sun Hung Kai Centre,
30 Harbour Road, Wanchai,
Hong Kong
T: (+852) 3511 0688
F: (+852) 3511 0678

MOVE BEYOND

MAX

Brings peace of mind

MAX monitors your connected equipment 24/7. Sit back and relax, we will let you know if anything comes up.
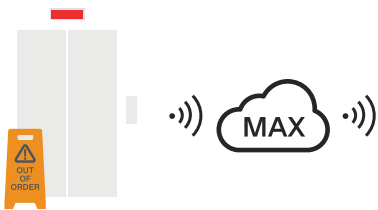
Improves service quality

Fault detection and diagnosis results in faster troubleshooting. Data-driven preventive maintenance increases availability by maximizing uptime.

Provides information transparency

Stay informed on live callout status via e-mail or mobile. Access equipment usage and maintenance records anytime, anywhere via desktop or mobile MAX portal.

MAX in action

| Door does not open on 1st floor | Remote diagnostics | Immediate intervention | Quick repair | You are informed about the resolution |

MAX in your building

In low to medium sized buildings where there is no building manager on site, someone needs to be informed when a breakdown occurs.

Get notified by MAX plus - let tenants and building owners know instantly when a breakdown is detected.

In medium sized buildings, limiting disruption is key to customer satisfaction.

Improve responsiveness with MAX pro - speed up troubleshooting with our digital tools as soon as a breakdown is detected.

In large key accounts like transport hubs and hospitals, where each minute of downtime has an impact on the bottom line.

Be proactive with MAX premium - identify and solve potential breakdowns before they happen.