

Motion. Movement. Momentum

2009 - 2010 Sustainability Report Highlights



ThyssenKrupp Elevator Americas



ThyssenKrupp



MOTION. MOVEMENT. MOMENTUM.

This is what we do at ThyssenKrupp Elevator.

For us, getting our stakeholders to their destinations is our first priority—that has been our brand promise from the very beginning. Today, these three words—motion, movement and momentum—guide our journey toward becoming a truly sustainable business—socially, environmentally and economically.

At ThyssenKrupp Elevator, and in sustainability, standing still is not an option.

Our second sustainability report and this “Highlights” piece focus on the efforts of ThyssenKrupp Elevator, the Americas Business Unit of ThyssenKrupp Elevator AG, and demonstrate our commitment to sustainability and an unwavering determination to be an educational advocate for corporate responsibility. To review or download a complete copy of our 2009/2010 Sustainability Report, *Motion. Movement. Momentum.: Sustainability at ThyssenKrupp Elevator*, please visit www.ThyssenKruppSustainReport0910.com.


Sustainability is progress. It is about stepping up and laying a secure path for future generations to follow. With transparency, conviction and momentum, ThyssenKrupp Elevator is proud to share its sustainability story.

→ Move forward. Read on.

ALIGNING WITH THE GLOBAL REPORTING INITIATIVE (GRI)

ThyssenKrupp Elevator recognizes the importance of external reporting standards in promoting transparent and comparable disclosures on company performance. Our past and present Corporate Sustainability Reports and all supporting communications take full account of, and align with, the formal guidelines of GRI—the world’s most widely used sustainability reporting framework.

ENVIRONMENTAL PERFORMANCE CHART

	2008	2009	2010
ENERGY AND EMISSIONS			
 ELECTRICITY CONSUMPTION MWH ¹	33,362	35,334	36,070
 VEHICLE FUEL CONSUMPTION GALLONS ²	6,296,184	5,408,055	5,001,812
 GREENHOUSE GAS EMISSIONS MT CO ₂ E ³	85,766	78,624	73,951
 VOC EMISSIONS SHORT TONS	272	213	70
WATER, WASTE AND MATERIALS			
 WATER CONSUMPTION GALLONS ⁴	17,048,300	29,910,600	17,551,300
 MATERIALS USED BY WEIGHT POUNDS ⁵	*	*	61,476,369
 GARBAGE TO LANDFILL POUNDS	2,044,800	1,126,633	637,200
 MATERIALS TO INCINERATION SHORT TONS ⁶	446	466	164
 MATERIALS TO RECYCLING SHORT TONS ⁷	8,179	6,592	5,202
ENVIRONMENTAL EXPENDITURES			
 ENVIRONMENTAL INITIATIVE INVESTMENTS	\$134,143	\$317,944	\$150,347

¹ Electricity consumption increased in 2010 because of the completion of a major automation initiative at our Middleton, TN manufacturing facility—an 150,000 square foot expansion and the addition of a state-of-the-art sheet metal processing system.

² Vehicle fuel consumption is for service vehicles only, and does not include any shipping to or from our factories. Calculations do not include distribution centers fuel.

³ Scope 1 and 2 emissions are limited to the ThyssenKrupp Elevator's corporate buildings, manufacturing facilities and branch offices within the United States, and does not include distribution centers which are not owned by ThyssenKrupp Elevator but contribute to our Scope 3 emissions.

⁴ Water consumption is from municipal water usage. The spike in FY2009 is due to a leak at our Middleton facility.

⁵ As ThyssenKrupp has strategically advanced its sustainability efforts, we have challenged ourselves to organize and report on more data, programs and initiatives. For example, our efforts in 2008 and 2009 have provided us with the appropriate information to include "materials" in our 2009/2010 report. Materials include lumber, cardboard, stretch film and banding.

⁶ Materials include hydro oil, machine oil coolant and thinner.

⁷ Materials include metal, paper/cardboard, wood, batteries and spray cans.

LEADERSHIP AND
VALUES

COMPANY AND GOALS

PEOPLE

PRODUCTS

PLANET

PROFIT



ThyssenKrupp Elevator demands more from our leaders than just business results. We insist that they also focus on the values that drive our culture: safety, integrity, service, efficiency, diversity, quality and innovation. We believe this approach is fundamental to delivering sustainable, profitable growth.

INTEGRITY

We are committed to working with integrity throughout all phases of our operational processes, marketing, and customer relations. Beyond our insistence on complete compliance with all relevant statutes, we expect our management team to instill a spirit of justice throughout our operations.

ENVIRONMENT

Our commitment to a long-term vision for our industry entails the recognition of ThyssenKrupp Elevator's responsibility to future generations. Our goal is to ensure that the convenience ThyssenKrupp Elevator brings to the customer is equal to the respect shown to the earth during our production, shipping, installation, operation, service and "end-of-life" processes.

PEOPLE

ThyssenKrupp Elevator employees and other stakeholders are valued as individuals; by promoting the development and enrichment of the individual, we also promote that individual's contribution to the corporation. Additionally, we take pride in our efforts to create a community environment in the workplace, even when our decentralized structure makes it challenging to do so. We are committed to fostering worker-management dialogue and engaging innovative strategies to facilitate internal communication. Finally, we are committed to continue producing products that allow people in cities across America, South America and Canada to work, play and live in remarkable environments without jeopardizing the planet.

SAFETY

The safety of our employees and our customers is a top priority for ThyssenKrupp Elevator. Our best-practice policies and rigorous procedures have positioned our Company as an industry leader in safety. We work to continuously grow our culture of safety that maintains quality production, installation, service, and riding experience while protecting those involved at every stage of the process.

RESULTS

ThyssenKrupp Elevator strives for measurable results in creating a quality product that satisfies the consumer while producing a desirable margin of profitability for our Company.

Dear Colleagues and Friends:

In 2008, ThyssenKrupp Elevator took a very important step forward. We made a commitment to sustainability by reporting to the world our plans and objectives for ensuring a legacy of environmental protection, social welfare and economic prosperity. Our Company enthusiastically embraced the opportunity to align our business with, and measure our performance on, our sustainability efforts and impacts.

Moving forward. Never looking back.

Operating as a responsible business is not new for ThyssenKrupp Elevator Americas. In fact, we are extremely proud of our long-standing reputation in the industry for integrity, ethical leadership and an ongoing commitment to doing what's right. This translates into the creation of better, American-made products and philanthropic support of the communities in which we operate. In 2008, we published our first sustainability report providing us an outlet to articulate an exciting new direction to follow. With structure and internal guidelines in place, we embarked on a journey to identify and address key social and environmental opportunities within our business. We began implementing better, more sustainable solutions for our employees, customers and stakeholders.

Today, sustainability is a way of life. It is the common thread that unites our culture, our operations, our divisions and our employees. Our strong focus on sustainability is highlighted in our vision statement—to optimize the efficient utilization of all resources by using each to its fullest potential and by wasting nothing—and our goals for our Company in the areas of innovative products, waste reduction, energy efficiency and community engagement.

A trusted, safe path to your destination.

Although we have come a long way on our sustainability journey, ThyssenKrupp Elevator still faces many challenges. Senior leadership recognizes the opportunity to do things better and in a more sustainable way. We are committed to overcoming any obstacles to achieve our goals. From creating a certified, carbon neutral plant in Brazil and building bicycles for children in underprivileged neighborhoods, ThyssenKrupp is working hard to embed sustainability within the core operations and culture of the Company. It is our responsibility to persevere and continue to position our Company as a credible educational partner, a trusted business and a leader in sustainability.

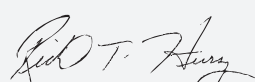
Respect the positive motion. Empower movement. Embrace the momentum that will secure a prosperous future for everyone.

Sincerely,



Barry Pletch
Former Chief
Executive Officer

ThyssenKrupp Elevator
Americas



Richard Hussey
Chief Executive Officer

ThyssenKrupp Elevator
Americas

Direction from the Director of Sustainability at ThyssenKrupp Elevator

This is a very exciting time for our Company. We are seeing a growing interest from our stakeholders in sustainable buildings, communities and products, healthier lifestyle options and an improved environmental footprint. The time is now for ThyssenKrupp Elevator to further embrace sustainability as a long-term way of doing business. Sustainability is in motion.

As you know, elevators are an integral part of the built environment. Our products enable the safe and efficient transportation of people and goods. We also enable people to work seamlessly in a vertical environment—which minimizes our environmental footprint and enhances urbanization.

Most recently, ThyssenKrupp Elevator AG introduced our global commitment to sustainability through the “sustainable efficiency” program. This initiative further supports us in our efforts to integrate sustainable practices throughout all of our processes worldwide. To build upon this momentum, we recognize sustainable efficiency as a key driver to enhancing our performance. To stay ahead of the competition, and more importantly, do business well by doing good, ThyssenKrupp Elevator will deliver sustainable value in four areas — People, Products, Planet and Profit.

To successfully carry out our vision and sustainability action plans, ThyssenKrupp Elevator strives to foster a sustainable culture that puts people first, valuing safety, integrity, innovation and a commitment to healthy communities. Relative to environmental stewardship, we are working to reduce energy consumption, eliminate waste and develop programs and initiatives that support the environment. We have set aggressive targets that will sustain our leadership in the dynamic transportation industry. Furthermore, our commitments to helping the built environment become more resource efficient will lead us to innovating solutions to help our customers.

As the Director of Sustainability at ThyssenKrupp Elevator, I encourage all of you to “walk the talk” of sustainability—get involved, stay educated and celebrate in all our successes! I commit to keeping you informed, so please expect to receive more updates from me on our progress.

Thank you for your support.

Sincerely,



Brad Nemeth

COMPANY AND GOALS

PEOPLE

PRODUCTS

PLANET

PROFIT



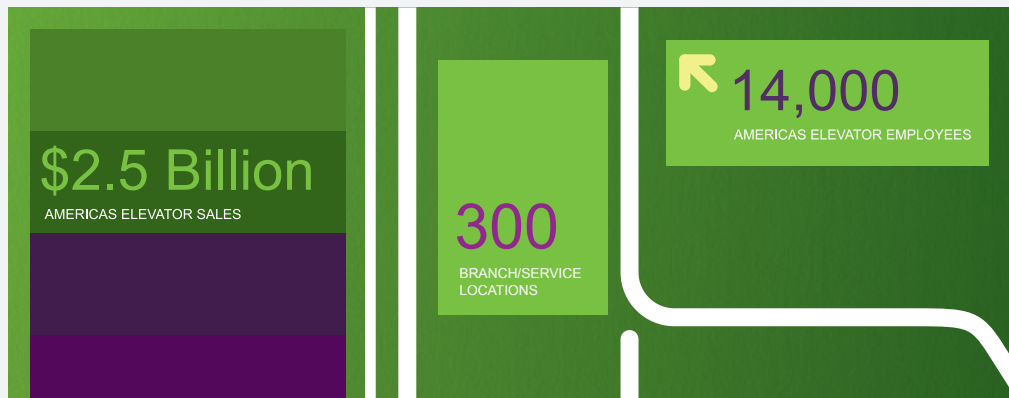
ThyssenKrupp Elevator is a company built on the commitment of doing the right thing. We are a company rich with precious resources—resources of talent, materials and energy. We are a company where core values of safety, integrity, service, efficiency, diversity, quality and innovation come first. We are a company where entrepreneurs are empowered to organize their resources effectively to grow the business. We are a company where, at the center of everything, is sustainability.

Our four Ps—people, products, planet and profit—make up the foundation of our sustainability strategy. The leaders of ThyssenKrupp Elevator understand that the world's resources are finite and that the Company's actions and operations have an impact on the environment. We care about preserving economic vitality for the communities where we operate and the natural environment for future generations. Most importantly, ThyssenKrupp Elevator sees the connection between doing what's right and growing as a competitive and profitable business.

About Us

ThyssenKrupp Elevator is the North American subsidiary of ThyssenKrupp Elevator AG—the world’s premier manufacturer, installer and service provider of vertical and horizontal transportation technology, including elevators and escalators.

We are the largest producer of elevators in the Americas. With over 14,000 employees, more than 300 branch/service locations and sales of over \$2.5 billion, ThyssenKrupp Elevator is recognized globally for high-quality design, engineering and durability.



STAKEHOLDERS MATTER

From major airports, expansive shopping malls, and the world’s largest office buildings, to the most famous and luxurious hotels, we are committed to customizing and delivering the best technology and quality to our customers.

ThyssenKrupp Elevator makes a concerted effort to consider the interests and needs of all those affected by our operations and products, including the diverse groups of employees, developers, architects, contractors, building owners/managers, property managers, engineers, suppliers, media, regulators, non-governmental organizations, communities, elevator consultants, buyers, buyer influencers and the riding public.

QUALITY PRODUCTS

ThyssenKrupp Elevator is in the business of vertical and horizontal transportation. Quality, safety, environmental responsibility and responsible marketing are core components of our product development and sales efforts. Our worldwide capabilities include Traction Elevators including Machine Room-Less (MRL), Hydraulic Elevators, Escalators, Moving Walks, Service and Maintenance, Modernization and Repair and Technical Services.

URBANIZATION AND SUSTAINABILITY

A key characteristic of ThyssenKrupp Elevator is our unique perspective on our role in urbanization. Moving to and living in cities permits individuals and families to take advantage of the opportunities of proximity, diversity, and marketplace competition. Urbanization efforts help reduce the time and expense in commuting while improving opportunities for jobs, education and housing. Our products allow for growth and urbanization without detrimental impacts to the natural environment—our products make it possible to build up, not out.

Today, ThyssenKrupp Elevator strives to use all our resources more wisely and efficiently.

These four key objectives are helping us fulfill our vision—Grow ThyssenKrupp Elevator through efficient utilization of all resources by using each to its fullest potential and by wasting nothing.



THYSSENKRUPP ELEVATOR SUSTAINABILITY GOALS

GREEN CUSTOMER SOLUTIONS

To grow opportunities for our core business, we will implement green customer solutions by opening communication lines between our Company and our customers to better meet their needs. Our products should be easier to make, easier to transport, easier to install, easier to use and better for the environment.

ENERGY EFFICIENCY

It is our goal to have the most energy efficient factories and most energy efficient fleet in the industry. To meet this goal, we will conserve energy wherever possible both in our own operations and in the products our customers use every day.

WASTE NOTHING

We will continue to value all of our resources and make efficient use of our time, materials and the talent of our people. We are committed to ecological awareness of our use of raw materials and strive for zero waste to the landfill.

SOCIAL RESPONSIBILITY

To be a valued community partner, it is our responsibility to invest in the communities in which we operate without compromising the environment. It is also essential that we continue to regard the safety of our riders and employees as our first priority.

PEOPLE

PRODUCTS

PLANET

PROFIT



“ThyssenKrupp Elevator is only as strong as the people who work in our facilities, manage our operations, use our products or benefit from our Company’s support of volunteer initiatives and social causes.”

People are our greatest asset. From our employees to our customers, industry peers and the broader communities that we serve, the foundation and path of our journey toward sustainability is all about people. To become a trusted educational partner, our people must value our efforts and understand our approach to sustainability. ThyssenKrupp Elevator has developed many programs and partnerships to ensure this happens.

People

COMMITMENT TO EMPLOYEES

Success can only be achieved at ThyssenKrupp Elevator if our employees are protected, appreciated, and empowered with the skills they need to do their job. With that in mind, we strive to provide our employees with competitive benefits and wage packages, career opportunities, extensive training programs, proactive health initiatives and a strong commitment to human rights.

SUSTAINABILITY EDUCATION

We have made great strides in increasing our sustainability communications to employees. Weekly, employees are given information in a brief, easy to read email that promotes sustainable tips and practices both at home and at work. In addition, a micro site, www.TKEarth.com, was created to share sustainability success stories and best practices across the Company. Furthermore, the TKETimes, a more traditional, employee communications piece, is mailed to our people at their homes periodically and often contains sustainability articles of interest. We are committed to building upon and enhancing these communications vehicles to continue to engage employees in sustainability.

PROFESSIONAL GROWTH AND LEADERSHIP DEVELOPMENT

We support our employee's professional development in several ways. Through funding for external training and continuing education, our employees are eligible for education reimbursement to support their continuing education, and are provided with the opportunity to participate in numerous conferences and seminars. We also expend significant effort to ensure that employees have the tools to do their job well by providing advanced and specialized training on specific skill sets. There are a variety of types and levels of training available for our employees. This ranges from the technical training programs available through our International Technical Services (ITS) group to executive training that is available through the ThyssenKrupp Academy. In 2009 and 2010, ThyssenKrupp Elevator employees received 259,028 hours of training, which equates to an average of 26.4 hours of training per person.

TRAINING HOURS 2009 + 2010

259,028

 TOTAL TRAINING HOURS

26.4

 HOURS PER PERSON

DIVERSITY

As an international company, ThyssenKrupp Elevator benefits from the diverse backgrounds of their employees and those employed by ThyssenKrupp AG. In addition, for a very entrepreneurial company, "diversity of thought" is a powerful and respected skill set. To capitalize on these valuable diversity assets, a variety of training programs have been created and are available to various employees within the business.

COMMITMENT TO HUMAN RIGHTS

Protecting the basic rights of all people wherever we and our suppliers operate is essential to how we do business. This is evident in how we hire, promote, and manage our staff, as well as how we do work with our suppliers. ThyssenKrupp Elevator is an Equal Employment Opportunity Employer, and offers a drug- and alcohol-free work environment. We assure equal, merit-based employment and promotional opportunities for everyone, and a safe and secure working environment free from hazards. Discrimination, whether on the basis of race, color, religion, sex, national origin, age, disability, or status as a disabled veteran or veteran of the Vietnam Era, or any other attributes protected by law, and harassment of any kind, particularly sexual harassment, is not tolerated. ThyssenKrupp Elevator performs due diligence, has proper permits and licenses required for our operations, and complies with all relevant social laws. We prohibit the use of child, slave, prisoner, or any other form of forced or involuntary labor. Our employees are employed at will and may terminate their employment at any time for any reason.

SAFETY

Our commitment to health and safety has always been paramount to our operations and overall business strategy.

In keeping with that commitment we assess our employee's work environments through the lens of sustainability. This led to cleaner, brighter work areas, products free of added-urea-formaldehyde, powder coating in lieu of solvent-based interior paints and subsequent reduction in VOC levels in our manufacturing process, in-house water treatment and water conservation programs.

The safety of our employees, products, and facilities is of utmost importance to the operations of our entire Company. We expect every ThyssenKrupp Elevator employee to work safely every day and to go home to their loved ones each night. To ensure this happens, we firmly subscribe to the basic safety principles described below.

- Believe that ALL accidents are preventable;
- Educate everyone to work safely and effectively;
- Empower everyone to anticipate hazards and maintain a safe work environment at our job sites.

SAFETY RECORDS AND TARGETS

The U.S. accident frequency rate for FY 2010 was 1.9, which improved from our FY 2008 accident frequency rate of 3.8.

The construction industry frequency rate for all ThyssenKrupp Elevator units — from corporate offices to the manufacturing floor to the field — is 4.8. This is less than the industry standard rate. Given that we are continuously working toward an ultimate target of zero accidents, we are confident that our current target of 2.5 will decrease over time as our safety record improves.

U.S. ACCIDENT FREQUENCY RATES

3.8

2008

1.9

2010

CONSTRUCTION INDUSTRY FREQUENCY RATES

4.8

CURRENT FREQUENCY RATE

2.5

TARGET RATE

NOTE: ThyssenKrupp Elevator's accident frequency rate is a measure of accidents per hours worked as developed by the U.S. Occupational Safety and Health Administration (OSHA). To calculate the annual frequency rate for a particular branch, the number of accidents per year is multiplied by 200,000 (representing 100 employees working 40 hours a week for 50 weeks) and then divided by the total hours worked at that branch.

COMMITMENT TO CUSTOMERS

In addition to employees and communities, we see our customers as both partners and as the guiding force on our sustainability journey. We regularly engage with our customers and are committed to serving as a sustainability resource for them. To that end, we are committed to providing best-in-class sustainable solutions that reduce our customers' environmental impacts and operating costs. We are also committed to ensuring quality, promoting safety, and engaging in responsible marketing communications.

COMMITMENT TO SUPPLIERS

Our suppliers provide us with the essential materials and services to be a profitable and successful company.

On average, we engage approximately 300 production suppliers who provide many of the parts that are assembled into our elevators. Another 150 suppliers provide various non-production goods and services. ThyssenKrupp Elevator has established expectations related to human rights policies governing fair labor conditions of our suppliers. We expect that our suppliers will not utilize child, slave, prisoner or any other form of forced or involuntary labor in the supply of goods or provision of services as part of the supplier's contract. We also hold our suppliers to fundamental environmental, safety, and quality standards. They must conform to all quality control and other standards and inspection systems as directed by ThyssenKrupp Elevator.



COMMITMENT TO OUR COMMUNITIES

ThyssenKrupp Elevator supports initiatives that benefit the communities in which we operate. Across the Americas, our branch offices have been long-standing supporters of volunteer initiatives and charitable causes. Some of these include scholarship programs, fundraising efforts, individual volunteer commitments, and sponsoring local community events.

PRODUCTS

PLANET

PROFIT



“We strive to innovate and to serve as an honest, trusted partner to our customers.”

From the service technician working on top of an elevator, right up to the executive board articulating our sustainability strategy, our team is fully committed to improving our products and sharing our knowledge. In this day and age, “quality and reliability” simply aren’t good enough. We need to use our resources more efficiently, reduce waste and become better global stewards for ourselves and our customers.

Products

Since 2008, we have continued to build upon the following milestones in the areas of sustainable product design, customer support on green building standards, modernization of existing elevators and bringing sustainable customer solutions to market:

FOCUS AREA	ACCOMPLISHMENTS (2009-2010)	CURRENT OBJECTIVES
Product Life Cycle Analysis and Sustainable Design	<ul style="list-style-type: none"> Completing a third-party review, full elevator life cycle assessment on seven elevator products Releasing our Environmental Product Declaration in accordance with the ISO 14040 standard 	<ul style="list-style-type: none"> Building upon the findings of our life cycle analysis to assist our customers with environmental stewardship and operating efficiency goals Aggressively educating and pushing regenerative drives and controller technology that utilize less materials (i.e. wiring) along with standby power consumption
Commitment to Sustainable Customer Solutions	<ul style="list-style-type: none"> Creating an energy calculator for our customers to track the energy use from our elevators Expanding our synergy product line Providing modernization packages with emphasis on efficient cab lighting Deploying GPS and route planning allows us to dispatch technicians for quicker response times and smaller transportation footprints 	<ul style="list-style-type: none"> Releasing a more robust version 2.0 of our energy calculator Continuing our focus on developing innovative, sustainable solutions Listening to our customers to inform product developments and enhancements Aggressively educating customers on ways to improve energy efficiency of installed elevators
Educating and Supporting Our Customers	<p>Customer Support on LEED® Certification</p> <ul style="list-style-type: none"> Releasing “Common LEED® Credits Associated With Elevators” to assist our customers Training entire sales force in LEED® rating system Assigning dedicated LEED® AP construction specialist to assist customers with paperwork <p>Modernization Program</p> <ul style="list-style-type: none"> Releasing “Traction Modernization: By The Numbers” and accompanying educational presentation to inform customers on the environmental benefits of modernization <p>Customer Awareness Campaigns</p> <ul style="list-style-type: none"> Executing customer awareness campaigns providing energy usage awareness and energy efficient options to decrease their energy usage 	<ul style="list-style-type: none"> Updating LEED® training on 2009 rating system and credits for entire sales force Developing our educational portal site for customers Monitoring evolution of green building standards and regulations and other market development to assist our customers

OUR SUITE OF SUSTAINABLE CUSTOMER SOLUTIONS

SUSTAINABLE CUSTOMER SOLUTIONS	ENVIRONMENTAL BENEFITS
Regenerative Drives	<ul style="list-style-type: none"> • Available on advanced geared and gearless machines, this technology offers the ability to transfer unused power generated by elevator braking back into the building's grid for use with other systems • Eliminates costly traditional cooling of the elevator machine room
synergy MRL Systems	<ul style="list-style-type: none"> • Uses less energy through deployment of permanent-magnet gearless machines, coupled with efficient drives • Requires no machine room decreasing construction costs and ongoing cooling requirements • Has a hoist way that takes up less space than conventional traction elevators reducing the impact on the building footprint and leaving more space available for lease • Does not use below ground lubricants
Destination Advanced (used in Modernization) Destination Dispatch (used in new installation)	<ul style="list-style-type: none"> • Efficiently routes building occupants to the elevator which will get them to their destination quickest • Reduces passenger wait time by offering 15% - 30% more handling capacity and shorter times to destination
VISTA® Remote Monitoring	<ul style="list-style-type: none"> • Allows for reduced service calls by alerting ThyssenKrupp of possible issues in advance of these issues becoming problems, thus reducing unnecessary trips to the site
VIEW™	<ul style="list-style-type: none"> • Eliminates paper tickets by service technicians getting updates via their PDA devices, and also allows customers to assess information online with product reports tailor-made for their specific needs
Inherently Biodegradable Hydraulic Oil	<ul style="list-style-type: none"> • Does not rely on zinc-type antiwear additives, which are priority pollutants under provisions of the Clean Water Act and SARA Title 313
Motor Efficiency Controllers	<ul style="list-style-type: none"> • Reduces escalator, moving walk and MG elevator energy costs with a Motor Efficiency Controller (MEC) • Saves energy while keeping the motor running at full speed, so riders of escalators, moving walks and MG elevators have the same great transportation experience while the equipment uses less energy • Continually monitors and applies the exact current needed to keep the motor running at full speed, optimizing energy use • Eliminates peak over-currents and potential overload because it senses when the motor needs to turn itself off • Eliminates sudden power surges, reducing an escalator/elevator system's impact on the electrical equipment within the building
Microban® Bacterial Deterrent	<ul style="list-style-type: none"> • Resists the growth of odor and stain causing bacteria • Reduces use of chemicals needed for cleaning
LED Cab Lighting	<ul style="list-style-type: none"> • Uses 90% less electricity than traditional incandescent lighting

PLANET

PROFIT



“We are honored, excited and humbled by our opportunity to advance sustainable business practices in the interest of our shared planet.”

We believe in leading by example with environmental policies and programs that empower our employees to truly make a difference. Our commitment to environmental stewardship is a natural one, which is grounded in our culture of efficiency, quality and responsibility. It also makes good business sense as environmental stewardship enables us to increase our operational efficiency and the quality of our organization. Thus, our commitment to sustainability extends beyond our products and includes all facets of our operations.

Planet

We have expanded our focus, commitment and rigor to environmental sustainability. In 2009 and 2010, ThyssenKrupp Elevator achieved the following milestones:

- Completing the ISO 14001 certification process for all U.S. manufacturing plants for environmental management practices
- Launching our TKEarth.com microsite to educate and engage employees on how they can contribute to environmental stewardship at ThyssenKrupp and in their personal lives
- Transitioning to an upgraded environmental management system

Specific achievements in our environmental focus areas are as follows:

FOCUS AREA	ACCOMPLISHMENTS (2009-2010)	CURRENT OBJECTIVES
Energy	<ul style="list-style-type: none"> • Establishing and achieving energy reduction goals at our largest facility in Middleton • Installing energy management software and continuing to replace outdated machinery with new equipment in our manufacturing process • Monitoring our progress through quarterly utility reduction tracking reports submitted to our executives 	<ul style="list-style-type: none"> • Continuing our focus on reduction of energy consumption to meet corporate goal for 2012/2015/2020
Greenhouse Gases	<ul style="list-style-type: none"> • Receiving the first "carbon neutral" certification in the elevator industry for our manufacturing plant in Brazil • Responding as a supplier to the Carbon Disclosure Project in 2009 and 2010 • Increasing the scope of our carbon emissions assessment to include all known Scope 1 and 2 emissions, and partial Scope 3 emissions for our distribution centers • Transitioning our service fleet to higher fuel efficiency vehicles • Creating incentives for hybrid allowance vehicles 	<ul style="list-style-type: none"> • Identifying opportunities to further reduce greenhouse gas emissions from our branch offices, particularly those from our service vehicle fleet • Developing more efficient route planning and transportation • Continuing diversification of our fleet with alternative fuel vehicles
Water and Waste	<ul style="list-style-type: none"> • Decreasing waste to landfill by 46% • Developing an e-waste recycling program to ensure no e-waste goes overseas or into landfills • Deploying wastewater treatment facility and parts washing system at our Middleton facility 	<ul style="list-style-type: none"> • Developing a strategy to further reduce water use in our facilities • Continuing the success of lumber, steel and cardboard recycling in our manufacturing facilities • Reducing the amount of sheet metal scrap generated in our facilities
Materials and Toxics	<ul style="list-style-type: none"> • Eliminating 70% of our VOCs by moving to the powder coat line 	<ul style="list-style-type: none"> • Implementing projects that reduce packaging volume • Creating a comprehensive chemical inventory and rating system to address any chemicals of concern

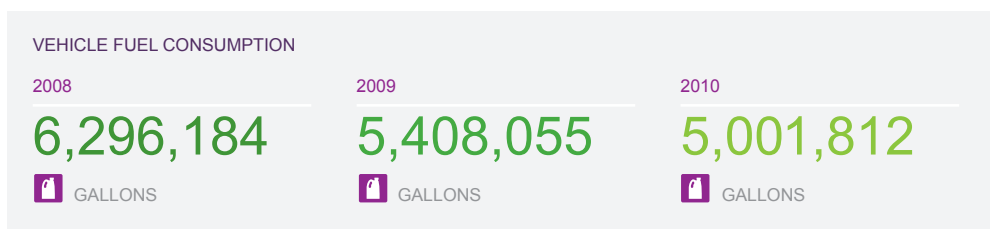
LEARNING FROM OUR CARBON FOOTPRINT

Improving our efficiency and environmental footprint from within our service fleet is a core objective for ThyssenKrupp Elevator. Our 2008 and 2009 greenhouse gas emissions inventory revealed that our branch offices – rather than our manufacturing facilities — comprise the largest majority of our carbon footprint.

The reason: Our large service vehicle fleet. Thus, ThyssenKrupp Elevator is rethinking our transportation systems, investigating and developing more efficient route planning, and diversifying our fleet with alternative fuel vehicles.

RETHINKING OUR TRANSPORTATION SYSTEMS

In 2008, ThyssenKrupp Elevator launched a centralized distribution network—lowering our GHG emissions specific to the distribution operations by approximately 20%. The network allowed us to increase the efficiency of our products and parts distribution center and reduce the number of vehicles on the road. We have also reduced our service vehicle fuel consumption over the past two years.



DEPLOYING MORE EFFICIENT ROUTE PLANNING

Rather than sending shipments to project sites, we now ship them to regional centers. This allows us to consolidate our loads and reduce our trips. To improve service efficiency through optimized route planning for our service technicians, ThyssenKrupp Elevator installed global positioning systems (GPS) technology into all service vehicles.

USING ALTERNATIVE FUEL VEHICLES

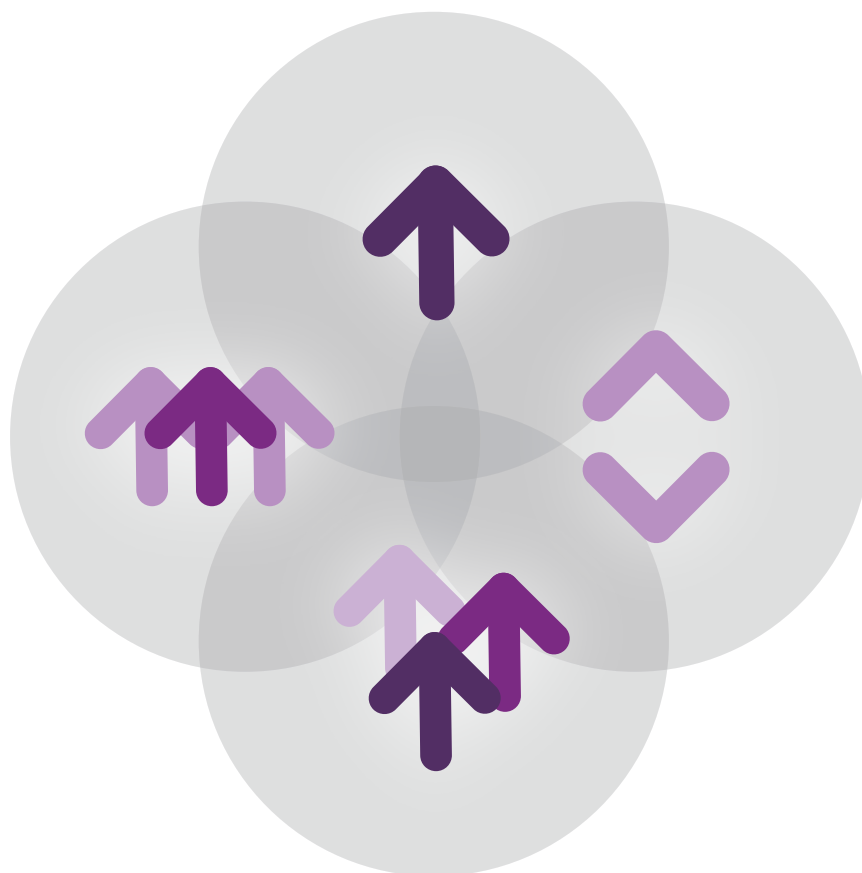
ThyssenKrupp Elevator is currently investing a significant amount of time and research into diversification of our fleet to use more alternative fuel vehicles. We are working with automobile manufacturers, industry experts and our peer companies to determine the best approach on a region-by-region basis. We found that hybrid vehicles currently in the marketplace do not provide enough benefit over our existing fleet during highway driving to justify a significant conversion at this time. Additionally, electric-powered vehicles have yet to mature and develop to meet the needs of ThyssenKrupp Elevator. However, we are closely watching developments and incentives within electric vehicles. We are also currently piloting a program with liquid propane-fueled fleets in Phoenix, Arizona, and there is potential to expand the use of propane-fueled fleets into other markets.

PROVIDING TOOLS TO HELP CUSTOMERS REDUCE ENERGY USE

Our life cycle analysis reveals that ongoing use of an elevator generates the most significant environmental impacts of all phases within an elevator's life cycle. In 2010, we developed an energy simulation calculator, which we made available on our website to assist our customers in managing and possibly reducing energy consumption from ongoing use of our elevators.

PROFIT







Profit

At ThyssenKrupp Elevator, our commitment to our people, our products and our planet, gives us guidance on the growth and impact of our profits. We believe that, when those 4Ps are balanced, we will be able to improve the communities we operate and live in, operate a resourceful, competitive and profitable business, and help create a sustainable environment in which the generations of today and tomorrow can thrive and prosper.

ThyssenKrupp Elevator has broad-reaching economic impacts; our operations, products, and services result in direct economic impacts for our employees, suppliers, and investors. The communities in which we operate are also directly and indirectly affected by our operations.

For a full review of ThyssenKrupp Elevator's economic impact, please refer to the ThyssenKrupp AG's Annual Report which can be downloaded at www.thyssenkruppelevator.com.

ThyssenKrupp Elevator is excited about the future of the Company.
We can all work together to make better products, a healthier planet, a
secure business and an engaged community.

Along our journey, we have been able to celebrate great accomplishments as well as learn from challenging discoveries and happenings. ThyssenKrupp Elevator is committed to continuing the development of our strategy by building upon and leveraging our opportunities. We will address sustainability challenges both within our operations and those related to environmental and socioeconomic trends that affect ThyssenKrupp Elevator.

We believe that the coming decades will be transformative. The future holds the advent of new technologies, increased transparency and a growing emphasis on sustainability to meet demand without compromising generations to come.

Our vision for the future is to grow ThyssenKrupp Elevator through efficient utilization of all resources by using each to its fullest potential and by wasting nothing, while continuously furthering our core values of safety, integrity, service, innovation, diversity, efficiency and quality. The journey will require a dedication to continuous improvement and will look forward to partnering with our stakeholders to adapting to meet the business challenges and opportunities of our new century.

ThyssenKrupp Elevator is committed to transparent, open communications—especially in regard to our sustainability efforts. We can only make improvements and continue to grow our 4Ps strategy with valuable feedback from our stakeholders and other key audiences.

We welcome your reaction to our goals, strategies and ongoing sustainability initiatives. Please take a few minutes to share your feedback at sustainability@thyssenkrupp.com.

To review or download a complete copy of our 2009/2010 Sustainability Report, *Motion. Movement. Momentum.*: Sustainability at ThyssenKrupp Elevator, please visit www.ThyssenKruppSustainReport0910.com.

MOTION.

MOVEMENT.

MOMENTUM.

2009 - 2010 Sustainability Report
Highlights

sustainable  efficiency



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