

# ESG PROGRESS UPDATE

Rising to a  
sustainable future





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## About this report:

This brochure is based on the Standards of the Global Reporting Initiative (GRI) and details our current performance on Environment, Social & Governance (ESG). It highlights priority areas for TK Elevator, such as climate, safety and workforce diversity.

Figures in this report relate to the fiscal year 2019/2020, from October 1, 2019 to September 30, 2020.

Limited assurance pursuant to ISAE 3000 (Revised) is delivered by PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft for the sustainability data denoted with “\*” for the fiscal year 2019/2020, as declared on the assurance statement on page 33.



“I am deeply convinced that ESG and business targets go hand-in-hand to drive sustainable value creation at TK Elevator. ESG is in the hearts and minds of our people - striving to become a better company, and rising towards a more sustainable future.”

Peter Walker, CEO, TK Elevator

# ABOUT US



With customers in over 100 countries served by 50,000 employees, TK Elevator achieved sales of around €8 billion in the fiscal year 2019/2020. Over 1,000 locations around the world provide an extensive network that guarantees closeness to customers.

Over the past decades, TK Elevator has established itself as one of the world's leading elevator companies and became independent since its sale by thyssenkrupp AG in August 2020. The company's most important business line is the service business, represented by over 24,000 service technicians.

The product portfolio ranges from commodity elevators for residential and commercial buildings to cutting-edge, highly customized solutions for state-of-the-art skyscrapers. In addition, it also consists of escalators and moving walks, passenger boarding bridges, stair and platform lifts. Integrated cloud-based service solutions, such as the MAX platform, are gaining in importance. With these digital offerings, there are no limits to urban mobility anymore.



# MESSAGE FROM OUR CEO

It has been almost a year since we separated from thyssenkrupp Group and this has truly been a remarkable journey so far for all of us at TK Elevator with good progress across virtually all dimensions. Even through the additional challenges imposed on us by the global pandemic, we proved our resilience and further developed our business – an outstanding achievement which reflects the strong commitment and dedication of our entire TK Elevator team. Collectively, we worked together to manage the Covid-19 crisis and ensure the health and safety of our customers and employees – which always have first priority and are the basis for everything else including a strong financial performance.

I am deeply convinced that ESG and business targets go hand-in-hand to drive sustainable value creation at TK Elevator. As such, ESG has always been an integral part of our strategy and is in the hearts and minds of our people. We embrace the freedom and opportunities our new independence is giving us to tailor our approach and make it even more meaningful to us as a stand-alone elevator company.

We had a very solid basis to start from and thus were able to quickly reach important milestones:

Four months after becoming independent, we were placed on the Climate Change A-list by the CDP. We renewed our Supplier Code of Conduct and re-affirmed our commitment to human rights, labor standards, environmental protection, and anti-corruption summarized in the UN Global Compact – to which we became a signatory in early 2021.

Building on this solid foundation, we are constantly challenging ourselves to set more ambitious targets that will help us grow our business in a sustainable way. We recently joined the ‘Business Ambition for 1.5°C’ campaign and thus committed to reaching net-zero global emissions by 2050 at the latest. We also re-defined our targets for women in leadership positions to make sure to reach our full leadership potential.

Continuing our journey to rise towards a sustainable future, we see this Progress Update as a starting point to raise transparency and are looking forward to intensifying our dialog with all our stakeholders to further refine our ESG approach.



Peter Walker, CEO, TK Elevator

# OUR SUSTAINABILITY PRIORITIES



## Environment **E**

### Climate

TK Elevator tackles the challenges of urbanization while making cities and buildings smarter, more sustainable and the best places to live.



## Social **S**

### Safety

TK Elevator makes safety a priority and ensures all employees and subcontractors can get home safe after a day of work.

### Employees

TK Elevator champions diversity and inclusion in the workforce and creates a workplace where everyone can develop their full potential.

### Society

At TK Elevator, we act as responsible citizens and good neighbors in the communities we operate in by promoting social collaboration and supporting community development.



## Governance **G**

### Partners

TK Elevator fosters relationships with our customers, suppliers and other key partners based on trust, transparency, mutual respect, shared values and benefits.

### Compliance

TK Elevator believes in conducting business with integrity.





# OUR COMMITMENT TO ESG



In February 2021, TK Elevator became a signatory of The United Nations Global Compact.

The UN Global Compact is a call to companies everywhere to align their operations and strategies with ten universally accepted principles in the areas of human rights, labor, environment and anti-corruption, and to take action in support of these UN goals.

Our ESG strategy supports the 10 principles of the UN Global Compact.

TK Elevator also supports the United Nation's Sustainable Development agenda and contributes to various Sustainable Development Goals (SDGs). This brochure highlights the most relevant SDGs, where we've made contributions as outlined in the document.



TK ELEVATOR TACKLES THE CHALLENGES OF URBANIZATION WHILE MAKING CITIES AND BUILDINGS SMARTER, MORE SUSTAINABLE AND THE BEST PLACES TO LIVE.

## Commitment

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We are committed to climate protection and aim to reduce our emissions along the entire value chain.



# CLIMATE HIGHLIGHTS

## Recognized as a global leader in climate protection by CDP

In 2020, TK Elevator was recognized for leadership in corporate sustainability by global environmental non-profit CDP. The organization placed TK Elevator on its prestigious 'A List' for tackling climate change. Therewith, the company was recognized for its actions to cut emissions, mitigate climate risks and develop the low-carbon economy. TK Elevator is leading on corporate environmental ambition, action and transparency worldwide through significant demonstrable action on climate.



## Committed to Net Zero

TK Elevator aims at reducing its carbon emissions to reach the net-zero target in support of the 'Business Ambition for 1.5°C' initiative. TK Elevator is clearly committed to leading the way to a low carbon future, recognizes the importance of keeping global warming to 1.5°C and commits to reach net-zero global emissions by 2050 at the latest.



## Alignment with Paris Climate Agreement to limit climate change

In order to reduce its carbon footprint, TK Elevator has set ambitious targets to meet the core values of climate and environmental protection. TK Elevator aims to reduce direct emissions (Scope 1) and indirect emissions from energy purchases (Scope 2) by 25% by 2030 and by 50% by 2040, from a 2019 base year.

TK Elevator has committed to setting emission targets across the entire value chain through the Science Based Target initiative (SBTi), which will validate our emissions reduction commitment in line with what climate scientists say is required to meet the goals of the Paris Agreement and will define the pathway to achieve net-zero global emissions.

CLIMATE

# OUR CONTRIBUTION

## Increasing our commitment to climate change mitigation

In line with its ambitious climate commitment, TK Elevator has set a target to source 100% renewable electricity across global operations by 2030.

## Boosting energy efficiency and renewable energy use

In TK Elevator facilities, the reduction in emissions will be achieved through energy efficiency measures and increased use of renewable energies.

With around 16,000 vehicles, our vehicle fleet accounts for more than half of the CO2 emissions of TK Elevator. Therefore, reduction in emissions over the next years will concentrate heavily on TK Elevator's vehicle fleet, including initiatives for vehicle optimization and route efficiency planning of our Service technicians. TK Elevator also promotes the use of hybrid and electric vehicles.

## Reducing our carbon footprint

Annually, all companies within TK Elevator report their energy data, together with their water consumption and waste, using an industry standard software solution that helps us centrally track progress against our emissions reduction targets.

From October 1, 2019 to September 30, 2020, TK Elevator reduced its CO2 emissions relating to direct emissions (Scope 1) and emissions from energy purchases (Scope 2) by almost 7%. While part of this was achieved through our energy efficiency measures, this improvement was also partly driven by the impact of the Covid-19 pandemic and its effects on our operations.

Through successful implementation of energy efficiency measures, TK Elevator increased energy efficiency by over 8.3 GWh along the fiscal year 2019/2020, surpassing our original target of a 6 GWh increase by 2.3 GWh. To put these efficiency gains into perspective, it enabled us to avoid nearly 3,000 tons of greenhouse gas emissions.

## Implementing environmental management standards

In order to ensure compliance with environmental laws and/or regulations, TK Elevator implemented environmental management systems according to ISO 14001 standards, and energy management systems according to ISO 50001 standards. In the fiscal year 2019/2020, more than 85% of our factories were covered by ISO 14001 and more than 75% by ISO 50001.





## CLIMATE

# PIONEERING PRODUCTS THAT REDUCE CARBON FOOTPRINT

## Our products' environmental performance

We develop Life Cycle Assessments (LCAs) to understand and improve the environmental performance of our products.

We publish Environmental Product Declarations (EPDs) to communicate the results of LCAs to the public and ensure transparency regarding the environmental impact of our products.

TK Elevator published the first EPD for the endura elevator line in the US in 2017. Today, we have EPDs registered for a wide range of our elevators in the United States, Latin America, Europe, China and Australia.

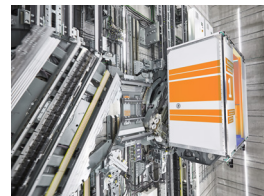
## Energy efficient products

Our elevators have received the highest energy-efficiency rating (Class A under ISO 25745-2). We also received TK Elevator's first certificate for the highest energy-efficiency rating (Class A+++ according to ISO 25745-3 in 2019) for the Velino escalator.



**MAX**

Our innovative cloud-based maintenance platform helps us optimize the logistics of our maintenance activities and reduce mileage of our service technicians, which results in a significant reduction in CO2 emissions. MAX also helps extend the service life of our elevators by approximately 30%.



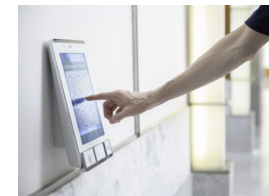
**MULTI**

MULTI is the world's first rope-free elevator, moving multiple cars in a single shaft, vertically and horizontally. MULTI is expected to use 50% less floor space compared to typical elevators, significantly reducing the embodied carbon for the core area of a building.



**TWIN**

Our breakthrough TWIN® elevator system has two cars arranged on top of each other that operate independently in one hoistway. TWIN® provides the same transport capacity as traditional elevators but requires less space, less construction and overall, reduced embodied carbon.



**AGILE**

AGILE transforms elevator systems into a seamless mobility ecosystem that is more intelligent and efficient. AGILE gauges traffic demand and groups passengers based on similarity of destination. This leads to less crowding, fewer stops and more efficient use of available elevator capacity, optimizing energy consumption in low demand conditions.



SAFETY

TK ELEVATOR MAKES SAFETY  
A PRIORITY AND ENSURES ALL  
EMPLOYEES AND SUBCONTRACTORS  
CAN GET HOME SAFE AFTER A  
DAY OF WORK.

## Commitment

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Our ultimate target is to achieve zero accidents.

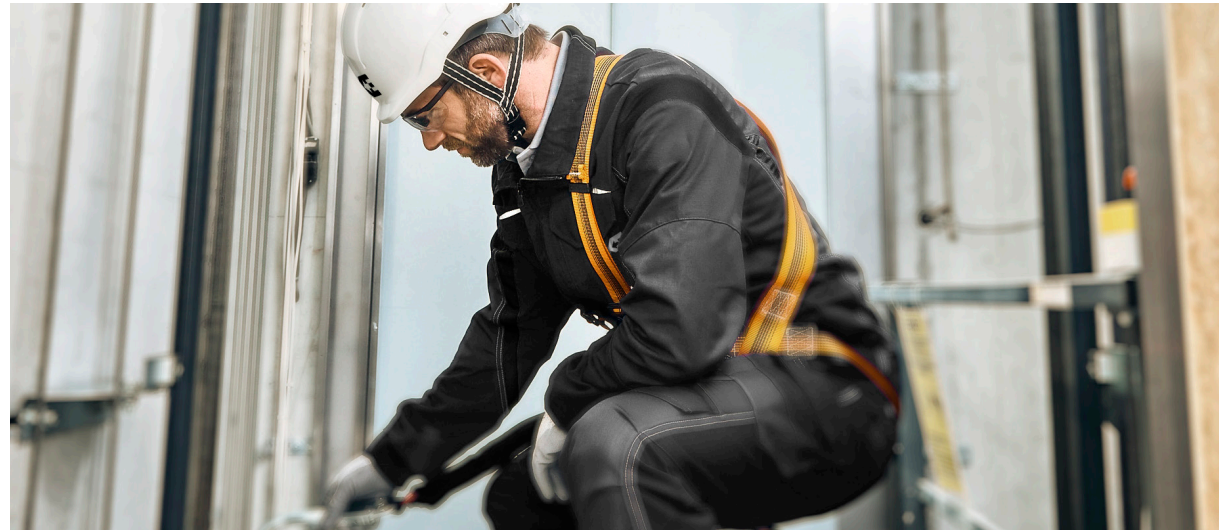


SAFETY

# HIGHLIGHTS

## Global Elevator Industry Safety Forum

TK Elevator co-founded the Global elevator industry Safety Forum with other manufacturers as a global, industry-wide platform to pursue a common goal: a safe and fatality-free industry.



## 50% TRC reduction

We are proud to have seen a TRC<sup>1</sup> reduction of 50% over the last 2 years thanks to strong safety leadership, in-depth structural root cause analysis, and increased safety awareness.

<sup>1</sup>TRC or TRCFR, Total Recordable Cases Frequency Rate, is calculated as SUM (accidents) / SUM (working hours) \* 1 million

## SAFETY

# OUR CONTRIBUTION

### Promoting a “safety first” culture

As of September 30, 2020, TK Elevator’s accident frequency rate was 1.3, significantly below the expected target value of 1.8. Our target for the fiscal year 2020/2021 is to keep our good performance up to 1.7.

Safety is a company priority from top to bottom. We ensure safety is an agenda item at all board meetings and regularly measure our performance against our safety Key Performance Indicators (KPIs). The KPIs measure the progress in risk reduction and compliance with our regulations, which promote our “safety first” culture and encourage safety conscious behavior among employees.

We enhance safety management in all our sites around the globe. At the end of fiscal year 2019/2020, 80% of our manufacturing sites were certified according to OHSAS 18001 or ISO 45001.

### Driving the foundation of the Elevator Safety Forum

A key milestone for occupational safety at TK Elevator was the formation of the Global Elevator Industry Safety Forum. Together with other leading elevator companies, TK Elevator created a global platform to pursue a common goal: a safe industry without accidents.

The chair of the Forum, currently the Head of Operational Safety and Health (OSH) at TK Elevator, is rotated regularly.

Another key step forward in occupational health was the creation of the first OSH Management System Manual that outlines all the relevant rules and guidelines, and is readily accessible online for all employees.

### Managing the Covid-19 crisis

Since the start of the Covid-19 pandemic, TK Elevator has focused on crisis management and infection control to keep our employees and customers safe. A Crisis Management Team (CMT) was formed with representatives from multiple functions to establish and communicate safety protocols to the entire workforce. Teams were quickly mobilized across all business units, operating units and countries to enforce these safety protocols.

While we encouraged our administrative employees to work from home, we made sure that our field employees received personal protective equipment to minimise infection risk.



TK ELEVATOR CHAMPIONS  
DIVERSITY AND INCLUSION IN  
THE WORKFORCE AND CREATES A  
WORKPLACE WHERE EVERYONE CAN  
DEVELOP THEIR FULL POTENTIAL.

## Commitment

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We are committed to creating and fostering a diverse, open and inclusive culture for all our employees in order to empower them to be the best version of themselves. TK Elevator promotes the increase in share of less represented minorities in the workforce.



## EMPLOYEES

# HIGHLIGHTS

### A truly international Global Headquarters

TK Elevator is proud to be an international organization with over 30 nationalities represented in our Global Headquarters.



### Fair and respectful employer

In 2021, TK Elevator signed a Global Framework Agreement (GFA) with the Group Works Council and the global trade union IndustriAll. This agreement is key to safeguarding human and employee rights globally.

### Women represented in TK Elevator all the way to the top

Currently, around 20% of our senior leadership positions are occupied by females (as of May 1, 2021). This percentage exceeds the share of women in TK Elevator's total workforce and we are committed to increase that further.

In order to reach that goal, TK Elevator has learning and training offers as well as talent programs in place across the whole organization.



EMPLOYEES

# OUR CONTRIBUTION



## Promoting an open and equal culture

Openness, equal opportunity and mutual respect are core values of our culture at TK Elevator. Our aim is to offer excellent working conditions, acknowledgement and recognition, and provide challenging tasks with prospects – all as part of a culture characterized by diversity. We want everyone who works for us to be able to reach their full potential, irrespective of gender, nationality, ethnic and social origin, religious beliefs, worldviews, disability, age or sexual orientation and identity.

## New and more ambitious Diversity & Inclusion target

As of September 2020, we had 14% females in executives positions, the same as in the whole workforce. As we re-defined our approach as a stand-alone company, we aimed at tailoring it to us as an Elevator company and our specific situation. We want to broaden our initiatives, focus our impact and reach out to all female colleagues with leadership potential. Therefore we decided to change our approach from executive positions to senior leadership positions. As of May 1, 2021, TK Elevator has a female share of 20% in senior leadership positions.

TK Elevator aims to increase the female share in senior leadership positions to 30% by 2025. This represents our strong commitment towards offering clear and sustainable career paths for women and further increasing diversity in our workforce.

AT TK ELEVATOR, WE ACT AS RESPONSIBLE CITIZENS AND GOOD NEIGHBORS IN THE COMMUNITIES WE OPERATE IN BY PROMOTING SOCIAL COLLABORATION AND SUPPORTING COMMUNITY DEVELOPMENT.

## Commitment

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We embrace our responsibility to the local communities and help them thrive and improve their quality of life.

Through our partnerships with education institutions, we improve access to, and quality of education, professional and life skills training.

When natural disasters occur, it will be our role as responsible corporate citizens to support in disaster relief efforts.



SOCIETY

# HIGHLIGHTS

## We remained committed to our partnership with SOS Children's Villages during the Covid-19 pandemic

The Covid-19 pandemic compromised some of the face-to-face activities of our employee volunteering project in cooperation with SOS Children's Villages that supports youth transition into adulthood through skills training and work experience. Despite the challenges, we remained committed to supporting the project and were able to reach over 200 young people with our training. In Colombia, Uruguay and India, we were able to migrate most of our employability programs online.



SOCIETY

# OUR CONTRIBUTION



## Projects to equip young people with the (right) skills to succeed as adults

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Globally in 2020, more than one in five young people are neither in employment, education or training.

We contributed to the YouthCan! initiative of SOS Children's Villages by supporting young people in regions with severe youth unemployment rates by providing skills training, career guidance, entrepreneurship support and work experience. We aim to help disadvantaged young people successfully become employable, independent adults.

Our employees volunteered as trainers, mentors and role models, offering expertise and access to their professional networks. We also provided selective financial aid to entrepreneurship projects.

## Rolling out our support for young people in 5 countries

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End of 2017 we started trainings in Colombia and Brazil, followed by India and Uruguay in 2018 and Thailand 2019. We developed face-to-face trainings which we conducted on an annual basis. From October 1, 2019, to September 30, 2020, we've been able to continue our programs by switching them to virtual trainings in Colombia, Uruguay and India.

## Donating medical equipment and digital solutions to healthcare providers during Covid-19

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To ensure ongoing maintenance and increase uptime for elevators in hospitals during the lockdown, TK Elevator offered our maintenance solution based on the cloud-driven platform, MAX, free of charge to hospitals and other medical facilities that were especially impacted by Covid-19. TK Elevator also donated crucial medical equipment and provided monetary contributions.





## PARTNERS

TK ELEVATOR FOSTERS RELATIONSHIPS WITH OUR CUSTOMERS, SUPPLIERS AND OTHER KEY PARTNERS BASED ON TRUST, TRANSPARENCY, MUTUAL RESPECT, SHARED VALUES AND BENEFITS.

### Commitment

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We aim to reduce supply chain risks and support further development of our suppliers, using our Supplier Code of Conduct and Supplier Sustainability Audits.



PARTNERS

# HIGHLIGHTS



## Sustainability audits progressing

Despite the difficulties related to Covid-19, we successfully completed all the audits planned for the 12 months leading up to September 30, 2020.

## Supplier Code of Conduct re-emphasized

TK Elevator's Supplier Code of Conduct was renewed and released in March 2021 as a demonstration of our continuous efforts to ensure seamless, low-risk operations along the supply chain.

## PARTNERS

# OUR CONTRIBUTION

### Mitigating risk through our Supplier Code of Conduct

We expect all TK Elevator suppliers to comply with the principles laid out in our Supplier Code of Conduct, which was defined in order to mitigate supply chain risks. It is designed to ensure respect for human rights, compliance with fair working conditions, protection of the environment, the fight against corruption, and transparency around the origin of materials. Our latest version of the Code places increased focus on climate related risks given the ongoing climate crisis.



### Proactively auditing supplier risks

Annually, we conduct an assessment of risks related to environment, social and compliance topics, and select the suppliers for our Sustainability Audits based on this analysis. Following the results of the Audit, we agree on improvement measures and review the effectiveness post-implementation. Through these initiatives, we foster the development of sustainability of our partners with the ultimate aim of reducing supply chain risks.

As part of our strategic supplier management, we aim to conduct at least 20 on-site sustainability audits of suppliers each year to verify compliance with our supplier principles. Despite the difficulties presented by the Covid-19 pandemic, we successfully carried out a total of 20 audits during the fiscal year 2019/2020.

### Driving supply chain engagement

TK Elevator engages in continuous dialogue with our suppliers to identify opportunities to improve our relations and ability to deliver on our ESG commitments.





## COMPLIANCE

TK ELEVATOR BELIEVES  
IN CONDUCTING BUSINESS  
WITH INTEGRITY.

### Commitment

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Compliance is part of TK Elevator's DNA. Furthermore, we aim at embedding a sustainable value culture within the Group – a culture in which reliability, honesty, credibility and integrity are the cornerstones of our actions.



COMPLIANCE

# HIGHLIGHTS



## We amplified our compliance standards, people and systems

Following our separation from thyssenkrupp AG, TK Elevator established a state-of-the-art and stand-alone Compliance Management System, a global compliance team, a new whistleblower system, and new e-learning programs, specifically tailored to our business model and the environment that we operate in.



## COMPLIANCE

# OUR CONTRIBUTION

### Embedding a sustainable value culture

At TK Elevator, complying with laws, statutes and internal regulations is an integral part of our culture. This means violations of laws or internal regulations are unacceptable. Our Code of Conduct and internal policies set the framework for our employees and explain how to conduct business in a responsible and ethical manner to earn and retain customer trust.

### Compliance Program – reinforcing Zero Tolerance

Our Compliance Program focuses on the key areas of antitrust law, corruption prevention, anti-money laundering, foreign trade control and data protection, and encompasses three elements:

#### Inform & advise

Our compliance officers train and advise employees worldwide on applicable statutory requirements, and internal groupwide policies.

#### Identify

In addition to regular compliance audits, our employees can report potential incidents without fear of retaliation through internal channels, such as HR, the Compliance team or the TK Elevator Ethics Line, which allows employees to report concerns confidentially 24/7.

#### Report & act

Our extensive compliance reporting includes regular updates to supervisory bodies, as well as to relevant management levels within TK Elevator. In the event of proven violations, our “zero tolerance” policy applies and where necessary, sanctions are systematically imposed.

Our Compliance Program is interlinked with TK Elevator’s risk management and our Internal Control System (ICS) to ensure that Compliance is an integral component of every relevant business process, and is supported by a global network of top executives. Our full-time compliance officers act as strategic business partners, providing compliance advice early on.





# KEY FIGURES

KPIS, GRI AND SDG INDEX



# Summary of energy and emissions data for the last three fiscal years

Units: GJ

Total Energy Consumption			Green Electricity			Other than Green Electricity		
2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020
2,212,690	2,299,302	2,161,418*	6,923	4,874	4,543*	426,218	424,634	382,486*

Total Energy Efficiency Gains			District Heating			Fuels		
2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020
34,254	32,123	29,981*	1,548	3,247	3,532*	1,778,000	1,866,546	1,770,858*

Units: t CO2e

Emissions related to energy consumption	Scope 1 Emissions			Scope 2 Emissions (market based)			Scope 2 Emissions (location based)		
	2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020
	121,666	127,686	121,029*	54,271	48,727	43,269*	54,917	49,356	43,886*

Emissions related to energy efficiency gains	Scope 1 Emissions			Scope 2 Emissions		
	2017/2018	2018/2019	2019/2020	2017/2018	2018/2019	2019/2020
	1,195	1,634	1,161*	1,683	1,125	1,702*

Energy and GHG emissions are related to data reported by 100% of TK Elevator entities following GHG protocol and using IPCC 2006 Stationary Combustion and IEA 2016 emission factors.

No consumption of cooling or steam in the reported years.

\*Included in the Assurance Engagement

# Summary of KPIs

## Summary of relevant ESG KPIs for the fiscal year 2019/2020

Topic	KPI	Achieved September 30, 2020
Diversity (gender)	Share of women in executive positions <sup>1</sup>	14%*
Supply chain	Sustainability audits of suppliers annually	20*
Safety	Frequency rate of accidents <sup>2</sup>	1.3*
Climate	Carbon footprint (Scope 1 and 2) reduction	7%*

\*Included in the Assurance Engagement

<sup>1</sup>The share of female in executive positions as of September 30, 2020 is 14%. According to our new KPI, the share of females in senior leadership positions as of May 1, 2021 is 20%. As we re-defined our approach as a stand-alone company, we aimed at tailoring it to us as an Elevator company and our specific situation. We want to broaden our initiatives, focus our impact and reach out to all female colleagues with leadership potential. Therefore we decided to change our approach from executive positions to senior leadership positions.

<sup>2</sup>Number of occupational accidents resulting in lost time  $\geq 1$  day per 1 million hours worked.

# GRI Index

## GRI 302 Energy (2016)

Disclosure number	Disclosure title	Section	Related SDGs	Further information
103 – 1-3	Management approach	Climate		
302-1	Energy consumption within the organization	Summary of KPIs	7 8 12 13	TK Elevator did not sell electricity, heating, cooling nor steam to others in the fiscal year 2019/2020.  Non-renewable fuels were consumed in the fiscal year 2019/2020. Fuel consumption is not reported in detail per fuel type.
302-4	Reduction of energy consumption	Climate Summary of KPIs		Energy efficiency gains and related emissions are calculated with reference to the previous year. For the fiscal year 2019/2020 the calculation is done with reference to the fiscal year 2018/2019.

## GRI 305 Emissions (2016)

Disclosure number	Disclosure title	Section	Explanation / omission
103 – 1-3	Management approach	Climate	
305-1	Direct (Scope 1) GHG emissions	Summary of KPIs	3 12 13 14 15
305-2	Energy indirect (Scope 2) GHG emissions	Summary of KPIs	3 12 13 14 15
305-5	Reduction of GHG emissions	Climate Summary of KPIs	3 12 13 14 15



## GRI 307 Environmental Compliance (2016)

Disclosure number	Disclosure title	Section	Related SDGs	Further information
103 – 1-3	Management approach	Climate		
307-1	Non-compliance with environmental laws and regulations		16	In the fiscal year 2019/2020, TK Elevator was not affected by significant fines and non-monetary sanctions for non-compliance with environmental laws and/or regulations.

## GRI 308 Supplier Environmental Assessment (2016)

Disclosure number	Disclosure title	Section	Related SDGs	Further information
103 – 1-3	Management approach	Partners Compliance		
308-1	New suppliers that were screened using environmental criteria	Summary of KPIs		
308-2	Negative environmental impacts in the supply chain and actions taken	Summary of KPIs		<p>Details on actual and potential negative environmental impacts as well as the percentage of suppliers with which improvements were agreed are not disclosed.</p> <p>No cooperation with suppliers were terminated due to negative environmental impact.</p>

## GRI 405 Diversity and Equal Opportunity (2016)

Disclosure number	Disclosure title	Section	Related SDGs	Further information
103 – 1-3	Management approach	Employees		
405-1	Diversity of governance bodies and employees	Employees Summary of KPIs	5 8	Information on diversity by age group is not disclosed.

## GRI 414 Supplier Social Assessment (2016)

Disclosure number	Disclosure title	Section	Related SDGs	Further information
103 – 1-3	Management approach	Compliance		
414-1	New suppliers that were screened using social criteria	Summary of KPIs	5 8 16	
414-2	Negative social impact in the supply chain and actions taken	Summary of KPIs	5 8 16	Details on actual and potential negative social impact as well as percentage of suppliers with which improvements were agreed are not disclosed. No cooperations with suppliers were terminated due to negative social impact.

# INDEPENDENT ASSURANCE STATEMENT

## Independent Practitioner's Report on a Limited Assurance Engagement on Sustainability Information<sup>1</sup>

To TK Elevator GmbH, Düsseldorf

We have performed a limited assurance engagement on the disclosures denoted with "++" in the "Sustainability Brochure" of TK Elevator GmbH, Düsseldorf (hereinafter "the Company"), for the period from 1 October 2019 to 30 September 2020 (hereinafter the "Report"). Our engagement in this context relates solely to the disclosures denoted with the symbol "++".

### Responsibilities of the Executive Directors

The executive directors of the Company are responsible for the preparation of the Report in accordance with the principles stated in the Sustainability Reporting Standards of the Global Reporting Initiative (hereinafter the "GRI-Criteria") and for the selection of the disclosures to be evaluated.

This responsibility of Company's executive directors includes the selection and application of appropriate methods of sustainability reporting as well as making assumptions and estimates related to individual sustainability disclosures, which are reasonable in the circumstances. Furthermore, the executive directors are responsible for such internal controls as they have considered necessary to enable the preparation of a Report that is free from material misstatement whether due to fraud or error.

### Independence and Quality Control of the Audit Firm

We have complied with the German professional provisions regarding independence as well as other ethical requirements.

Our audit firm applies the national legal requirements and professional standards – in particular the Professional Code for German Public Auditors and German Chartered Auditors ("Berufssatzung für Wirtschaftsprüfer und vereidigte Buchprüfer"; "BS WP/vBP") as well as the Standard on Quality Control 1 published by the Institut der Wirtschaftsprüfer (Institute of Public Auditors in Germany; IDW): Requirements to quality control for audit firms (IDW Qualitätssicherungsstandard 1: Anforderungen an die Qualitätssicherung in der Wirtschaftsprüferpraxis - IDW QS 1) – and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

### Practitioner's Responsibility

Our responsibility is to express a limited assurance conclusion on the disclosures denoted with "++" in the Report based on the assurance engagement we have performed.

We conducted our assurance engagement in accordance with the International Standard on Assurance Engagements (ISAE) 3000 (Revised): Assurance Engagements other than Audits or Reviews of Historical Financial Information, issued by the IAASB. This Standard requires that we plan and perform the assurance engagement to allow us to conclude with limited assurance that nothing has come to our attention that causes us to believe that the disclosures denoted with "++" in the Company's Report for the period from 1 October 2019 to 30 September 2020 have not been prepared, in all material aspects, in accordance with the relevant GRI-Criteria. This does not mean that a separate conclusion is expressed on each disclosure so denoted.

In a limited assurance engagement, the assurance procedures are less in extent than for a reasonable assurance engagement and therefore a substantially lower level of assurance is obtained. The assurance procedures selected depend on the practitioner's judgment.

Within the scope of our assurance engagement, we performed amongst others the following assurance procedures and further activities:

- Obtaining an understanding of the structure of the sustainability organization
- Inquiries of personnel involved in the preparation of the Report regarding the preparation process, the internal control system relating to this process and selected disclosures in the Report
- Identification of the likely risks of material misstatement of the Report under consideration of the GRI-Criteria
- Analytical evaluation of selected disclosures in the Report
- Comparison of selected disclosures in the Report with corresponding data in the consolidated financial statements and in the group management report of TK Elevator Topco GmbH
- Evaluation of the presentation of the selected disclosures regarding sustainability performance

### Assurance Conclusion

Based on the assurance procedures performed and assurance evidence obtained, nothing has come to our attention that causes us to believe that the disclosures denoted with "++" in the Company's Report for the period from 1 October 2019 to 30 September 2020 have not been prepared, in all material aspects, in accordance with the relevant GRI-Criteria.

## Intended Use of the Assurance Report

We issue this report on the basis of the engagement agreed with the Company. The assurance engagement has been performed for purposes of the Company and the report is solely intended to inform the Company as to the results of the assurance engagement. The report is not intended to provide third parties with support in making (financial) decisions. Our responsibility lies solely toward the Company. We do not assume any responsibility towards third parties.

Munich, 29 June 2021

PricewaterhouseCoopers GmbH  
Wirtschaftsprüfungsgesellschaft

Hendrik Fink  
Wirtschaftsprüfer  
(German Public Auditor)

ppa. Juliane von Clausbruch

<sup>1</sup> PricewaterhouseCoopers GmbH issued an independent practitioner's report in German language, which is authoritative. The following text is a translation of the independent practitioner's report.





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